Number of Documents: 80

Number of pages: 1000 approx

Tools Used

- Adobe FrameMaker: To prepare documents
- Microsoft Visio: To design work flow and architectural diagrams
- Adobe Acrobat: To generate PDF file from the Word Document
- Snag IT: Capture screenshots and edit the images.

Team Size: 6

Client Description

Megasoft is a trans-national Intellectual Property driven, product-based technology company that focuses on the growing Telecom sector. Megasoft also offers Outsourcing, Off-shoring and back-office services to other product companies in the areas of Product Life Cycle Management (PLM) and Application Development & Maintenance Services (ADMS).

Product Name

INfinet Billing Management, AAA, CAMEL, INAP, IVRS, VMS

Documents Prepared

Technical Product Documents (TPD), API Guides, Use Case Realization (UCR)

Approach

TechTotal co-located a team of technical writers in Megasoft to help build a stronger working relationship between the engineers and the writers by writing various technical documents. This enabled the company to generate quality documentation at lower costs.

"We are pleased to have completed a successful contract with TechTotal team. TechTotal provided us with a talented and dedicated team of Technical writers. They did an excellent job in assisting us with our documentation requirements. Though our need was rather demanding they were able to accomplish it within a short span without compromising on quality."

**-Amrapali Acharya,
Documentation Manager, MegaSoft.**