Number of Documents: 4

Number of pages: 1300 apprx

Tools Used

- Microsoft Word: To prepare rough drafts
- PowerPoint : To create presentation
- Microsoft Visio: To design work flow and architectural diagrams
- Adobe Acrobat: To generate PDF file from the Word Document
- Adobe Captivate: To design interactive demonstrations

Team Size: 3 Technical Writers, 2 Instructional Designers, Lead

Client Description

MED e-care is a canadian integrated Solutions Provider for the continuum of care, offering high performing, easy to use, clinical applications designed to meet the complex challenges of Long Term Care. MED e-care's suite of integrated products offers a full solution, and includes: Care Plan, MDS-CCRS, MDS-Mental Health & MDS-Home Care, Rehabilitation (NRS), ADT, Financial (A/R, A/P, GL and EFT), Infection Management, Progress Notes, Staff Scheduler and Business Performance Management.

Product Name

e-Mar, e-ADT, e-Care, e- Assessment

Documents Prepared

Technical Manual, Training Material

Approach

MED e-care is one of the prestigious overseas clients for TechTotal. We created complete documents, tutorials for most of their products. We have also created a database for all their documents maintained at TechTotal Server. Nearly a team of 6 expertise technical writers have worked on this project and executed various documents.

Our team members have worked on the application remotely, taken the screenshots and gather the information through VOIP call.