



Client Description

Wipro Infotech is the leading strategic IT partner for companies across India, the Middle East and Asia-Pacific - offering integrated IT solutions. Wipro Infotech is a part of USD 5 billion Wipro Limited (NYSE:WIT) with a market capitalization of USD 24 billion. Wipro Infotech was the first global software company to achieve Level 5 SEI-CMM, the world's first IT Company to achieve Six Sigma, as well as the world's first company to attain Level 5 PCMM.

Product Name

Southern Water

Documents Prepared

Technical Manual, Training Material

Approach

Wipro has sought our expertise to design documentation for one of their long-term customers Southern Water, to give more add-ons to their services. We have designed them a new trend of understanding a concept through more visuals, better articulation and interactive approach of learning. A team of Technical Writers and Instructional Designers had been the part of the Wipro Team on a contractual basis.

"TechTotal supports our efforts by providing a broad range of strategic content services, allowing us to focus more effectively on our clients and our core competitive advantages."

Number of Documents: 40

Tools Used

- Microsoft Word: To prepare rough drafts
- PowerPoint : To create presentation
- Microsoft Visio: To design work flow and architectural diagrams
- Adobe Acrobat: To generate PDF file from the Word Document
- Adobe Captivate: To design interactive demonstrations

Team Size: 3 Technical Writers, 2 Instructional Designers, Lead